

**S-SARA RSC Meeting Notes**  
**October 19, 2022, 9am to noon ET**  
**Hilton Atlanta Airport**

Meeting called to order at 9:05am ET

Angela Lee took attendance.

The meeting agenda was adopted.

The June 2022 minutes were reviewed, corrections were made, and the minutes were adopted.

- Julie's corrections added to the June 2022 RSC meeting minutes.
- Changed Elie Scanlon's title from "general counsel" to "principle."

Elisa Jaden gave the welcome and the SREB Update.

NC-SARA Update given by Marianne Boeke and Emily Jacobson

Emily's plan moving forward is considering short- and long-term planning at NC SARA. Evaluate, enhance, and improve processes and communications. Forms are processed once a week. Want to communicate the why to states and institutions going forward. Will be soliciting feedback.

Shared NC-SARA's new Organizational Chart requested by S-SARA. It's working on the process for policy modifications, shoring up processes for SPEs and regions to use salesforce, last is the institutional realignment dates.

Marianne is the interim CEO. She discussed NC-SARA getting back to SARA Core Work and explained what that means:

- Supporting the NC SARA Board
- Supporting the regional compacts, RSCs, SPEs, and Institutions
- Facilitating the SARA Policy Modification Process
- Strategic Plan activities for year 3
- Data work
- Internal processes

NC-SARA had been doing a lot of fun things but needed to get back to their core work such as the several different working groups and teams help with the policy modification process:

- We will be unveiling the SARA policy submission form and the website at the public portion of the board meeting. We'll have our website within the next week or so. There will be a tab that says policy. Want folks to resubmit their proposals.
- AG Letters and Consumer Advocate Letters, and other organizational letters. Meeting with the compact presidents on October 26<sup>th</sup> to see who can take the letters on. Want to go through and figure out which letters are governance and which letters are policy.
- Federal issue was paused, but it will come back in the spring. Hoping that after the board meeting, we'll get back to address this strategically. What do the feds really want for the students? Can we find an acceptable middle ground for a starting place?

Updates and Discussion on Processes

- Realignment of SARA Institutional Participation Dates
- NC SARA Auto-generated emails to institutions
- Approaching changes to applications and administrative forms
- Institutional directory and upcoming changes
- Suggestions for NC SARA Website maintenance and improvement

Follow up from June SREB SARA RSC Mtg

- Updates to institutional applications

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- Building the SARA community
- Additional avenues for SARA Updates
- Master calendar – will see all meeting going on at NC SARA and the regions

SARA State Renewals

WV – Nikki Bryant

- 30 at the time of renewal
- 0 denied
- 0 complaints
- 30 reporting enrollments
- 30 reporting learning placements
- 1 on provisional status, second year
- 4 on HCM, but now none because all resolved
- No fee changes
- No staff changes
- No questions
- Motion: Lynnette
- 2<sup>nd</sup> Kirk
- Approve: All
- Motion carries

KY – Jevonda Keith

- 48 at time of renewal
- 0 denied
- 1 complaint, resolved in favor of institution
- 48 reporting enrollments
- 48 reporting learning replacements
- 3, now 2 on provisional status
- 3, now 2 on HCM
- No fee changes
- No challenges
- No staff changes
- No budget changes

Elise Scanlon asked, “What was the nature of the student complaint?”

Jevonda answered that the student was contesting an amount due, but the institution had documentation confirming the amount due.

Kirk Shook asked, “How much do you all collect in fees each year and do your SPEs support themselves?”

Jevonda answered that our unit houses SARA and licensing. I don’t have that fee now, but I can share it later.

- Motion: Elise
- 2<sup>nd</sup> Brady
- Approve: All
- Motion carries

LA – Leanne Detillier

- 38 at time of renewal
- No denial
- No complaints
- 37 reporting enrollments (loss of personnel and turnover with that last one)
- 37 reporting placements

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- 0 on provisional
- 0 on HCM
- No fee change
- No change in renewal process
- May have some staffing changes but not this year
- No budget pattern changes

Amy Spies asked, "Is the school you're working with on HCM?"

LeAnn answered no, but started over with everything else.

- Motion: Terrence
- 2<sup>nd</sup> Lynnette
- Approve: All
- Motion carries

PA – Lynette Kuhn

- 120 at time of renewal – had a lot of consolidations
- 3 total denial – 1 initial denial, 2 renewal denials
- No complaints
- 100% reported enrollment
- 100% reported learning placements
- 6 institutions on provisional status due to composite score
- 1 institution on HCM
- 2 requested a onetime extension
- Fees sunset for 2018 finally approved.

Ron Leonard asked if state fee mirrors NC-SARA fee.

Lynette answered that PA SARA charges from \$1K to \$7K, depending on institutional revenue

- Motion: LeAnn
- 2<sup>nd</sup> Ron
- Approve: All
- Motion carries

VA – Joe Defilippo

- 76 at time of renewal
- 74 renewed, 2 denied
- 0 complaints
- 71 reported enrollments
- 71 report learning placements
- 0 provisional
- 2 on HCM
- No changes to fees
- No changes to renewal process
- No staffing changes
- Motion: Kyle
- 2<sup>nd</sup>: Robert
- Approve: All
- Motion carries

S-SARA RSC Election

Terrence Scarborough (NC) was elected S-SARA RSC Chair for the 2022-2024 term.

The meeting adjourned noon ET.